



Museum Visitor Services Manual (Professional Practice Series)

American Alliance of Museums

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Are you concerned about providing visitors with the best overall experience possible? This manual can help museum staff make a case for visitor services, understand and meet the needs of visitors, plan and staff visitor services, train staff, and evaluate services. More than 25 museum leaders contributed their knowledge and experience to make this manual the most complete resource for museum visitor services today. Includes professional standards, a sample staff handbook, and position descriptions.

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